

Woodland Spa – Terms and Conditions of Service

Each visitor agrees:

- To be solely responsible for any injury, loss or damage which visitor might sustain due to the outdoor and rural location of the venue.
- To hold harmless, and indemnify Little Massingham Manor, its employees and partners, from all liability for any damage to the personal property of, or personal injury to, any third party resulting from visitor's participation of all activities at Little Massingham Manor.
- To assume all risks arising out of, associated with, or related to visitor's participating in all activities at Little Massingham Manor.

Little Massingham Manor reserves the right to terminate your visit or refuse entry in the event of:

- Any illegal activity
- Inappropriate activity or behaviour

Refund policy:

- Bookings are non-refundable. However, if you are unable to attend a booking and contact us 24 hours before the start time, we will reschedule your session subject to availability.
- If Little Massingham Manor needs to postpone a session (due to reasons beyond our control), then we will always offer you alternative session times.
- The refund policy for bookings via external suppliers (retreats, events etc) is at the discretion of each provider. We always work closely with our partners to ensure that bookings can be rescheduled or exchanged, so that you can book with confidence.